# MASTER OF BUSINESS ADMINISTRATION (MBA) CHOICE BASED CREDIT SYSTEM (CBCS) W.E.F 2022-23

# 22MBA 101: MANAGEMENT PROCESS AND ORGANISATION BEHAVIOR (4L+0P + 0T)

Subject Code	22	IA Marks	30
	MBA		
	101		
No. of Lecture Hours/Week	04	End Exam Marks	70
Practical Hours/Week	00	Total Marks	100
Total Number of Hours per Semester (13 weeks/91 days)	52	Exam Hours	03

### **Course Objectives**

- To familiarize the students with the fundamental concepts, functions, and principles of management.
- To improve their managerial skills and administrative abilities. It also gives students an understanding of the organization behaviour with a view to make the organizations functional and effective.
- To know the concept of personality, theories of personality, conflicts, causes and resolution methods. Further the course helps the students to understand the importance of change management in organizations.

#### **Course Outcomes**

### By the end of the course, students will be able to

CO1: Define concepts functions and principles of management

CO2 : Apply decision-making process in business

CO3: Support the organization with different interpersonal skills

CO4: Design organizational structure of various firms

#### UNIT-I

Introduction to Management: Concept, Definition and Nature of Management – Evolution of Management thought – Purpose, Functions, Principles, and Levels of Management – Types and Roles of Managers (Mintzberg), and skills for Managers (Katz) – Management and Environment – Social and Ethical Responsibilities of Managers – Recent Trends in Management Practices in the wake of Globalization.

#### UNIT-II

Planning: Nature, Purpose, Process of Planning, Types of Plans – Premising & Forecasting, Decision Making: Concept, Process, Rationality in Decision; Decision Tree Analysis - Management By Objectives.

Organizing: Process - Formal and Informal Organizations -

Departmentation - Span of Control - Delegation Vs Decentralization - Staffing.

## **UNIT-III**

Leading – concept, scope, significance - Motivation: Significance, Process - Theories of Maslow, Herzberg, McClelland, Porter and Lawler - Leadership: Trait Approach, Leadership Styles, Managerial Grid; Likert's Four Systems of Leadership – Communication. Controlling: Basis -Control Process, Pre-Requisites, and Requirements of adequate Control - Techniques of control.

#### **UNIT-IV**

Organizational Behavior – Importance - Historical Background - Fundamental concepts of OB -Different models of OB – Understanding Individual Behavior – Perception- Concept – Process-Learning-Concept – Theories of learning - Personality –Concept-Personality\*\*tyra\*\*irts\*\*-139

Theories of Personality- Attitudes- Johari Window 2X2 matrix, Transactional Analysis.

#### **UNIT-V**

Group dynamics – Concept, importance, types of groups, group formation, group development, group composition, group performance factors; Organizational conflict, Resolution of conflicts; Culture and determinants of Organizational Culture; Organizational Change, Concept, Need for change, resistance to change; Theories of planned change; Organizational Development-Concept of OD, Organizational diagnosis, OD interventions.

# Case Study (Not Exceeding 300 words) REFERENCE BOOKS

- 1. Heinz Weihrich, Harold Kontz, Management: A Global Perspective, 10/e TMH
- 2. Stoner, Freeman and Gilbert, Jr. Management, Pearson Education, New Delhi.
- 3. Clegg, S., Kornberger, M., and Pitsis, T., Managing and organisations: An introduction to Theory and practice, Sage, London, 2011.
- 4. Ricky Griffin, Gregory Moorhead, Organizational Behavior: Managing People and Organizations, Cengage Learning, 2009.
- 5. Graeme Martin, Managing People and Organizations in Changing Contexts, Routledge, 2006.
- 6. Knights, D. &Willmott, H. Introducing organizational behavior and management, Thompson, London, 2006.
- 7. Luthans. F. Organizational Behaviour, TMH.
- 8. Robbins, Management, 7/e, Pearson Education.
- 9. John F. Wilson, The Making of Modern Management, Oxford University Press.

# MASTER OF BUSINESS ADMINISTRATION (MBA) CHOICE BASED CREDIT SYSTEM (CBCS) W.E.F 2020-21

### 22MBA 102: MANAGERIAL ECONOMICS (4L + 0P + 0T)

Subject Code	22 MBA 102	IA Marks	30
No. of Lecture Hours/Week	04	End Exam Marks	70
Practical Hours/Week	00	Total Marks	100
Total Number of Hours per Semester (13 weeks/91 days)	52	Exam Hours	03

### **Course Objectives**

- To introduce the fundamentals, tools and theories of managerial economics; to orient on micro economic techniques as a decision making process; and to understand macro economic analysis essential for business managers.
- To make students understand the role of managerial economist in business decision making.
- To know the concepts of demand, supply, inflation, market structures, macroeconomic aggregates, trade cycles which are important in the process of decision making are studied.

#### **Course Outcomes**

#### By the end of the course, students will be able to

CO1: Describe the fundamental tools and theories of managerial economics

CO2: Identify the demand elasticity for a product

CO3: Compare micro and macro-economic indicators

CO4: Analyze recent budget, fiscal discipline and disinvestment proposals of The Government of India.

#### UNIT-I

Managerial Economics: Definition, Nature, Scope – Functions and Responsibilities of a Managerial Economist – Law of Demand and its exceptions – Elasticity of Demand – Market Demand Equation – Types of Elasticity of Demand and their Managerial Uses – Demand Forecasting – Methods of Forecasting for Existing and New Product.

#### UNIT-II

Production Analysis & Firm Theory: Economic Theory of Firm – Theories of firm-Baumol's Model and Agency Theory – Production Function – Law of Variable Proportions & ISO- Quants & ISO Costs – Least Cost Factor Combination – Returns to Scale – Economies and Diseconomies of Scale

#### UNIT-III

Cost, Profit & Market Structures: Cost Concepts – Short-run and Long-run Cost Curves – Determinants of Short-Term & Long Term Profits, Measurement of Profit – Profit Maximization vs. Wealth Maximization – Demand and Supply: Market Equilibrium – Market Structures – Concept of Price – Pricing and Output Determination under Perfect Competition, Monopolistic Competition and Monopoly.

#### **UNIT-IV**

Indian Economic Environment: Overview of Indian Economy – Recent changes in Indian Economy – Macro Economic Aggregates and Concepts - National Income - GDP, GNP, NNP, WPI, CPI – Types of Inflation: Demand Pull and Cost Push Inflation, Philips curve, Stagflation – Measurement of Inflation – Economics of Risk & Finance – Monetary Policy & Fiscal Policy.

#### **UNIT-V**

Trade Cycles: Phases, Theories, and Corrective Measures – Behavioral and Technical Function: Aggregative Demand and Supply, Consumption Function, and Investment Function

Keynesian Theory (overview).

Case Study (Not Exceeding 300 words) Or Problem from either Unit-2 or Unit-3

#### **Practical Components:**

- Study of demand elasticity for a product when there is a price increase or price decrease.
- Demand forecasting Mini project may be given to students to assess the demand for a product or a service using any method.
- ullet An in-depth study of economic indicators on the growth rate.  $\Box$
- Analysis of recent budget, fiscal discipline and disinvestment proposals of the GOI.

#### **REFERENCE BOOKS:**

- 1. Joel Dean, Managerial Economics, Prentice Hall.
- 2. Mote & Paul, Managerial Economics, Tata McGraw Hill.
- 3. Gupta, Managerial Economics, Tata McGraw Hill.
- 4. Gupta, Macro Economics, Theory & Applications, Tata McGraw Hill.
- 5. Mehta P.L, Managerial Economics Text and Cases, S. Chand & Co.
- 6. Peterson &Lewin, Managerial Economics, Prentice Hall of India.
- 7. Person H. Craig, Lewis W. Ch and Jain Sudhir K, *Managerial Economics*, Pearson Education.

# MASTER OF BUSINESSADMINISTRATION (MBA) CHOICE BASED CREDIT SYSTEM (CBCS) W.E.F 2022-23

#### 22MBA103: BUSINESS ENVIRONMENT (4L + 0P + 0T)

Subject Code	22 MBA 103	IA Marks	30
No. of Lecture Hours/Week	04	End Exam Marks	70
Practical Hours/Week	00	Total Marks	100
Total Number of Hours per Semester (13 weeks/91 days)	52	Exam Hours	03

### **Course Objectives**

- To know the various internal and external factors that influences business organizations.
- To familiarize students with the structural dimensions of Indian economy
- To instill the concept of FDI competitiveness and globalization of business.

#### **Course Outcomes**

By the end of the course, students will be able

CO1: Demonstrate the concepts and dynamic factors of business environment

CO2: Implement different government policies in the organization

CO3: Analyze the trends & Structure of Indian Economy

CO4: Integrate internal environment of business with external environment

#### UNIT-1 (12 Hours)

Understanding Business Environment: Meaning, Nature & Scope – Types of Business Environment- Internal & External Environment, Micro & Macro Environment – PESTEL & SWOT Analysis, Porter's 5 force model – Types of business, Environmental Analysis. UNIT-II (10 Hours)

Economic Environment of Business: Indian Perspective, Nature & Structure of Indian Economy, Economic Policies & Conditions – Economic role of Government in India – Foreign Trade, Liberalization, Privatization, & Globalization – Financial Environment of Business: Monetary Policy, Fiscal Policy, Capital Market, Money Market, Stock Exchange – An overview, Modes of Money inflow in an economy.

UNIT-III (10 Hours)

Socio Culture and Technological Environment of Business: Business and Society, Social Objectives of Business, Corporate Social Responsibility, Consumer Rights & Corporate Governance - Technological Environment; Impact of Technology, Technology and Society; Trends in Technology Management, Issues & Challenges. UNIT-IV (10 Hours)

Indian Contract Act, 1872: definition, concept of contract, valid contract and its essential elements, criteria for classification for contract, quasi contract, various forms of quasi contracts, discharge of contract: various; remedies for breach of contract – Law of agency-meaning, creation and termination of agency – Corporate Incorporation and Management.

## **UNIT-V (10 Hours)**

Sale of Goods Act, 1930 – Negotiable Instruments Act, 1881 – Companies Act, 1956 and its amendments till date – Competition Act, 2002 – Consumer Protection Act, 1986 and its amendments till date.

### Case Study (Not Exceeding 300 words)

### **Practical Components:**

- Students are expected to give a report on how the economic environment has affected the performance of any five large Indian Business Houses.
- Students are expected to analyze the major economic and financial indicators such as GDP, Inflation, CPI, BSE, NSE, Currency, Gold rate, Oil barrel price etc., for a particular period of time and submit the report on the same.
- Students to collect analyze and discuss MOA, AOA & Prospectus of a company.
- Students to produce a report on the working of reputed agency including its formation, nature of relations with the outside world and such other issues of relevance.

#### **Reference Books:**

- 1. Ashwathappa (2006) Essentials of Business Environment. Bombay: Himalaya Publishing House
- 2. Francis Cherunilam (1993) Business Environment. Bombay: Himalaya Publishing House,
- 3. Agarwal, Raj (2002) Business Environment, New Delhi: Excel Books
- 4. Cherunilam, Francis (1997) Business Environment, Mumbai: Himalaya Publishing House
- 5. Mathew M.J. (2003), Business Environment: A study of socio cultural, economic and legal environment in business, Jaipur RBSA Publishers.
- 6. MC Kuchhal, Vivek Kuchhal, Business Legislation for Management, Vikas, Publishing House, 5e, 2018.
- 7. Ravinder Kumar, Legal Aspects of Business, Cengage Learning, 4e, 2016.
- 8. Akhileshwar Patha, Legal Aspects of Business, Tata Mc Graw Hill, 7e, 2019.
- 9. P.P.S.Gogna, Company Law, S.Chand, 2016.
- 10. Justin Paul, Business Environment Text and Cases, 3e, Mc Graw Hill Publication, 2010.

# MARIS STELLA COLLEGE(AUTONOMOUS), VIJAYAWADA

(Affiliated to Krishna University)I SEMESTER

# MASTER OF BUSINESS ADMINISTRATION (MBA)CHOICE BASED CREDIT SYSTEM

(CBCS) W.E.F 2022-23

# 22MBA104: FINANCIAL REPORTING AND ANALYSIS (4L + 1P + 0T)

Subject Code	MBA 105	IA Marks	30
No. of Lecture Hours/Week	04	End Exam Marks	70
Practical Hours/Week	01	Total Marks	100
Total Number of Hours per Semester (13 weeks/91 days)	65	Exam Hours	03

# **Course Objectives**

The objectives of the course focus on

- To instill in students a strong sense of the legal and practical aspects of accounting of major components of financial statements.
- To know the rights of basic concepts and practices leading to preparation and presentation of financial statements.

#### **Course Outcomes**

#### By the end of the course, students will be able to

CO1:Define fundamental accounting concepts, the elements of financial statements, and basic Accounting vocabulary.

CO2:Analyze the financial, Funds flow and cash flow statements of companies CO3:Identify the different cost concepts, cost management techniques and capital issues

CO4: Analyze the audit reports through different audit techniques

#### Course Content:

UNIT-I (12 Hours)

Basic Accounting Concepts – Trial Balance – Reconciliation – Income and Expenditure statements – Depreciation - Cash flow statement - Purpose - Uses - Structure - Format of cash flow statement - Preparing cash flow statement -reporting cash flows - Interpreting the cash flow statement UNIT-II (12 Hours)

Objective and users of financial statements – The reporting entity – Elements of financial statements – Financial Analysis – Articulation of financial statements – Elements from which financial statements are constructed UNIT-III (12 Hours)

Standards of comparison - Earnings quality -Techniques of Financial Statement Analysis - Using financial ratios -corporate disclosure policy - Efficient market hypothesis and Financial statement analysis - Earnings management interpreting financial reports - Scanning the annual report UNIT-IV (12 Hours)

Effect of changes in accounting principles – Sustainable earnings – Recurring vs nonrecurring – operating vs non-operating – Continuing vs discontinued Effect of discontinuing operations – comprehensive income – revenue recognition – Various forms of sales growth – internally- generated growth, growth from acquisitions - Ratio Analysis – Financial statements forecasting – accounting policies, changes in accounting estimates and errors – events after the balance sheet date.

UNIT-V (12 Hours)

Responsibility Accounting & Reporting Introduction, Meaning and significance of Responsibility Accounting - Prerequisites for Responsibility Accounting - Meaning of Responsibility Centers - Types of Responsibility Center - Relevance of Responsibility - Reporting, Limitations of Responsibility Accounting - Divisional Performance Measurement: Periodic Evaluation of Performance – Overall and Divisional Profit as a Yardstick for Periodic Performance Evaluation.

#### Case Study (Not Exceeding 300 words)

#### **Practical Components:**

- Students are asked to identify and summarise the components of given financial statements (Course instructor to collect reports from company websites and distribute to the students for exercise purpose).
- Students are asked to prepare trial balance, and trading and Profit & loss account and balance sheets to the company reports (Course instructor to collect reports from company websites and distribute to the students for exercise purpose).
- Students are to form groups (group consists of 4-6 students) to submit a brief report on modern financial reporting practices followed in Indian and Multinational companies.

#### **REFERENCES BOOKS:**

- 1. Jain & Narang: Advanced Accountancy, Kalyani Publications, Ludhiana. Latest Edition
- 2. Pandey I.M: Financial Management, Vikas Publishing, New Delhi, Latest Edition.
- 3. Khan M. Y. & Jain P K: Management Accounting, Tata McGraw-Hill, New Delhi, Latest Edition.
- 4. Sharma & Gupta: Management Accounting, Kalyani Publishers, Ludhiana.
- 5. Singvi, N.M. & Ruzbeh J. Bodhanwala: Management Accounting Text and Cases.

# MASTER OF BUSINESS ADMINISTRATION (MBA) CHOICE BASED CREDIT SYSTEM (CBCS) W.E.F 2022-23

# 22MBA 105: BUSINESS ANALYTICS FOR MANAGERIAL DECISION MAKING (4L + 1P +0T)

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Subject Code	22 MBA 105	IA Marks	30
No. of Lecture Hours/Week	04	End Exam Marks	70
Practical Hours/Week	01	Total Marks	100
Total Number of Hours per Semester (13 weeks/91 days)	65	Exam Hours	03

# **Course Objectives**

- To familiarize students with problem(s) in business for better decisions.
- To improve policy making and develop strategies.
- To predict the relationship between different variables (Predictive Analytics and Predictive Modeling)

#### **Course Outcomes**

# By the end of the course, students will be able to

CO1: Identify the Business problems for managerial decision-making

CO2: Develop strategies to improve day to day performance of organizations

CO3:Compare micro and macro-economic indicator

CO4:Analyze recent budget, fiscal discipline and disinvestment proposals of the government of India.

## UNIT -I

Introduction: Meaning, Definition and Importance of Business Analytics – Analytics v/s Analysis –Business Analytics v/s Business Intelligence and Data Mining – Applications of Analytics – Different Kinds of Analytics – Types of Analytical Tools – Identifying Problems & Opportunities through Data Analytics – Framing a Business Problem as an Analytical Problem – Analytical Approaches for Decision Making – Business Analytics as a Competitive Strategy – Effective Communication of Analytics.

### UNIT -II

Mathematics and Statistics for Business Analytics: Concept and Definition of Data Science – Data Sources, Types of Data and Data Representations – Mathematics for Business Analytics: Application of Differentiation, Maxima and Minima, Matrices and Matrix Operations using Cramer's Rule and Inverse Method (Problems) – Probability and Counting Techniques: Bayes' Theorem, Binomial, Poisson and Normal Distributions *(Theory and Problems)* – Statistics for Business Analytics: Descriptive Statistics-Measures of Central Tendency, Variability and Shape *(Theory and Problems)*.

#### **UNIT-III**

Predictive Analytics Tools & Techniques: Concept of Predictive Analytics – Linear Regression and Logistic Regression (*Theory and Problems*) – Factor Analysis – Cluster Analysis (*Theory*) – Econometrics and Time Series Forecasting (*Theory and Problems*).

#### **UNIT-IV**

Contemporary Analytics: Financial and Risk Analytics, HR Analytics, Customer Analytics for New Product Development, Retail Analytics, Sales force Analytics, Web and Social Media Analytics, and Supply Chain and Logistics Analytics (*Theory*).

#### **UNIT-V**

Business Research & Analytics for Decision Making: Introduction to Research and Problem Formulation – Types of Research – Research Process and Research Design – Sampling Theory – Scaling, Measurement Data Collection Techniques (Overview) – Hypothesis Formulation and Testing Techniques – **Non-**Parametric Tests (Mann-Whitney U, Chi-square test, and Spearman R) – Parametric Tests: Correlation, t-test and ANOVA – Data Interpretation, Report Writing and Presentation (*Theory and Problems*).

Case Study (Not Exceeding 300 words)

#### **Practical Components**

- Students should identify any three companies using data analytics, and analyze howcompanies are using analytics to prosper.
- Should form groups (A group consists of 4-6 students) and download 'R' the most popularsoftware (free and open source) for data management and statistical analysis of data.
- Teachers shall teach students how to use the R Software to work with data using a casestudy related to unit-4.
- Students should conduct a team based project, which is a unified and practical case on atopic of their choice, with approximately 4-6 students per group.
- Students are required to develop practical experience in using several different types ofonline analytical tools (e.g. Google Analytics, Bing Webmaster Tools and AWstats).
- Students should apply analytics tools to real-world business contexts (local areas) forimproved decision-making.
- Assess the strengths and limitations of analytics and predictive modeling techniques fordifferent business applications and varying data conditions using free and open sourcesoftwares like 'R' and 'Orange'.
- Students are expected to write the research design on Exploratory and DescriptiveResearch.
- Students are asked to prepare the questionnaire on brand awareness, effectiveness oftraining in public sector organization, Investors attitude towards Mutual funds in anyfinancial institutions.
- Students are asked to conduct Market survey to know the consumer perception towardsany FMCG.

#### **Reference Books:**

- 1. Shmueli, Patel and Bruce, Data Mining for Business Intelligence, Concepts, Techniques and Applications, Wiley.
- 2. Powell and Baker, Management Science: The Art of Modeling with Spreadsheets, Wiley.
- 3. Ledolter, Data Mining and Business Analytics with R, Wiley.
- 4. Danielle Stein Fairhurst, Using Excel for Business Analysis: A Guide to Financial Modeling Fundamentals + website, Wiley, 2013.
- 5. Winston Wayne L., Microsoft Excel 2013: Data Analysis and Business Modeling,
- 6. Microsoft Press, USA.
- 7. C R Kothari, Research Methodology, VishwaPrakashan, 2002.
- 8. Donald R. Cooper & Pamela s Schindler, Business Research Methods, 9/e, TMH /2007

# MASTER OF BUSINESS ADMINISTRATION (MBA) CHOICE BASED CREDIT SYSTEM (CBCS) W.E.F 2022-23

## 22MBA106: MANAGERIAL COMMUNICATION (3L + 1P + 0T)

Subject Code	22	IA Marks	30
	MB		
	A		
	106		
No. of Lecture Hours/Week	03	End Exam	70
		Marks	
Practical Hours/Week	01	Total Marks	100
Total Number of Hours per Semester (13 weeks/91 days)	52	Exam Hours	03

### **Course Objectives**

- To enhance communication skills and sensitize students to know their potential.
- To know how to write CVs, and resumes, to understand listening skills and interview skills.

#### **Course Outcomes**

# By the end of the course, students will be able to

- CO1: Explain the differences in communication methods and the suitability according to different businesses.
- CO2: Prepare and deliver effective presentations and pitches to suit various business scenarios
- CO3: Identify common social media platforms used by businesses.
- CO4: Write different types of reports with the appropriate format, organization and language

#### **UNIT-I**

Introduction: Definition, Role, Purpose & Classification of Communication – Communication Process – Characteristics of Successful Communication – Importance of Communication in Business Organizations – Communication barriers – Communication Structure in Organization – Communication in Conflict Resolution – Communication in Crisis – Communication in a Cross cultural and Multicultural Setting.

#### **UNIT-II**

Inter & Intrapersonal and Oral & Nonverbal Communication – Interpersonal Communication Models – Intrapersonal Communication Models – Principles of Successful Oral communication – Barriers to Oral Communication – Types of Managerial Speeches– Principles of Nonverbal Communication – Group Communication: Meetings and Group Discussions.

#### **UNIT-III**

Managerial Writing & Business Correspondence – Purpose of Writing – Clarity in Writing – Principles of Effective Writing – The Seven Cs of Effective Written Communication – Applying the Three Step Writing Process – Planning and Writing Business Reports and

Proposals – The Process of Preparing Effective Business Correspondence – The Organization and Composition of Business Messages – Principles of Effective Presentations. UNIT- IV

Media Management & Meeting Documentation: Press Release, Press Conference & Media Interviews – Notice, Agenda, and Resolution & Minutes – Designing & Delivering Business Presentations – Advanced Visual Support for Managers – Communication and Negotiation – Negotiation Process – Negotiation Strategies.

UNIT-V

Communication Networks & Employment Communication: Technology-enabled Communication – Communication Networks: Intranet, Internet, e-mails, SMS, Teleconferencing, Videoconferencing, Blogs and Social Media – Composing Application Messages: Writing CVs & Resumes – Interview skills – Listening Skills.

Case Study (Not Exceeding 300 words)

# **Practical Components:**

- Demonstrate the effect of noise as a barrier to communication.
- Make students enact and analyze the non-verbal cues.
- Give exercises for clarity and conciseness in written communication.
- A suitable case is to be selected and administered in the class sticking
- Demonstrate the effect of noise as a barrier to communication.
- Make students enact and analyze the non-verbal cues.
- Give exercises for clarity and conciseness in written communication.
- A suitable case is to be selected and administered in the class sticking to all theguide lines of case administering and analysis.
- Demonstrating Video conferencing & teleconferencing in the class.
- Conduct a mock meeting of students in the class identifying an issue of their concern.
- The students should prepare notice, agenda and minutes of the meeting.
- Each student to give presentation of 5 minutes (this can be spread throughout thesemester) and to be evaluated by the faculty.

### **REFERENCE BOOKS:**

- 1. Bovee and Thill: Business Communication Today, McGraw-Hill, Second Edition
- 2. Guffey M. E.: Business Communication Process & Product, Thompson, South-Western
- 3. Level D.A: Managerial Communications, Business Publications, Plano, Texas
- 4. Pradhan and Pradhan: Business Communication, Himalayan Publishing House
- 5. Seely J, Oxford Writing and Speaking, Oxford
- 6. Raman and Singh: Business Communication, Oxford University Press, New Delhi
- 7. Courtland L Bovee, John V. Thill, & Mukesh Chaturvedi, Business Communication Today. Ninth Edition. New Delhi: Pearson.
- 8. Jerry C. Wofford, Edwin A. Gerloff and Robert C. Cummins, Organizational Communication The Keystone to Managerial Effectiveness, New York: McGraw-Hill.
- 9. Lesikar & Flatley., Basic Business Communication Skills for Empowering the Internet Generation. 9th Edition, McGraw-Hill.
- 10. Monippally, M M., Business Communication Strategies, Mc Graw-Hill.
- 11. K.K. Ramachandran Lakshmi, Kartik, M. Krishna Kumar, Business Communication. MacMillan India Ltd.. 2007.
- 12. Shirley Taylor, Communication for Business, Pearson Education.
- 13. Courtland L Bovee, John V. Thill, & Mukesh Chaturvedi, Business Communication Today. Ninth Edition. New Delhi: Pearson.

14. Herta A Murphy, Herbert W Hildebrandt, Jane P Thomas, Effective Business Communication, The McGraw-Hill Company, New Delhi.

# MASTER OF BUSINESS ADMINISTRATION (MBA) CHOICE BASED CREDIT SYSTEM (CBCS) W.E.F 2022-23

# 22MBA107: PERSONALITY DEVLOPMENT THROUGH LIFE ENLIGHTENMENTSKILLS (3L + 1P + 0T)

Subject Code	22 MB A 107	IA Marks	30
No. of Lecture Hours/Week	03	End Exam Marks	70
Practical Hours/Week	01	Total Marks	100
Total Number of Hours per Semester (13 weeks/91 days)	52	Exam Hours	03

## **Course Objectives**

- To enhance positive attitude, self-motivation n, enhancing self-esteem andemotional intelligence students to know their potential.
- To know how to develop coping mechanism to mange stress through Yoga andmeditation techniques Course Outcomes

# By the end of the course, students will be able to

CO1: Identify their personality and achieve their highest goals of life

CO2: Prepare Practice emotional self regulation

CO3: Identify positive approach to work and duties

CO4: Lead with versatile personality

#### Course Content:

UNIT I (12 Hours)

Introduction to Personality Development

The concept of personality - Dimensions of Personality - Theories of Personality development (Freud & Erickson) - The concept of Success and Failure - Factors responsible for Success - Hurdles in achieving Success and Overcoming Hurdles — Causes of failure - Conducting SWOT (Strengths, Weaknesses, Opportunities and Threats) analysis.

#### UNIT II (10 Hours)

Attitude, Motivation and Self-esteem

Conceptual overview of Attitude – Types of Attitudes – Attitude Formation Advantages/Disadvantages of Positive/Negative Attitude - Ways to Develop Positive Attitude Concept of motivation: Definition and Nature of Motivation/Motive – Internal and external motives – Theories of Motivation – Importance of self- motivation- Factors leading to de- motivation.

Self-esteem - Definition and Nature of self-esteem - Do's and Don"ts to develop positive self- esteem - Low self esteem - Personality having low self esteem - Positive and negative self esteem.

## UNIT III (10 Hours)

Other Aspects of Personality Development

Body language - Problem-solving - Conflict Management and Negation skills - Decision-making skills - Leadership and qualities of a successful leader - Character building -Team-work - Time management - Work ethics - Good manners and etiquette - Emotional Ability/Intelligence - Dimensions of Emotional Intelligence - Building Emotional Intelligence.

#### UNIT IV (10 Hours)

Neetisatakam-Holistic Development of Personality

Verses- 19,20,21,22 (wisdom) - Verses- 29,31,32 (pride and heroism) - Verses- 26,28,63,65 (virtue)

Personality of Role Model – Shrimad Bhagwadgeeta

Chapter2-Verses 17 - Chapter 3-Verses 36,37,42 - Chapter 4-Verses 18, 38,39 - Chapter18 - Verses 37,38,63

## UNIT V (10 Hours)

Yoga & Stress Management

Meaning and definition of Yoga - Historical Perspective of Yoga - Principles of Astanga Yoga by Patanjali – Meaning and Definition of Stress - Types of Stress - Eustress and Distress – Stress Management – Pranayama- Pranayama: Anulom and Vilom Pranayama - Nadishudhi Pranayama

Kapalabhati-Pranayama - Bhramari Pranayama - Nadanusandhana Pranayama - Meditation techniques: Om Meditation - Cyclic meditation : Instant Relaxation technique (QRT), Quick Relaxation Technique (QRT), Deep Relaxation Technique (DRT) (Theory & Practical).

## **Practical Components:**

- Students should identify different types of personality to know their own personality. Students
  are to describe the characteristics of their personalities and submit the same forassessment.
- Students are to form in groups (a group consists of 4-6 students) to identify and write abrief note on famous personalities of India and World.
- Students are required to identify different types of attitudes and give any five examples of each.
- Students are expected to check their attitudes and develop ways to improve their attitudes at work place and home.
- o Students are required to identify keys to self-motivation to achieve their goals.
- Students are expected to identify at least seven types of body language and conductactivities with the following:

S. No.	Pose	Possible Interpretations
1	Standing with your hands on your hips	Aggressive, disgusted
2	Standing upright	Confidence
3	Arms crossed on your chest	Defensive
4	Resting your hand on your cheek	Thinking
5	Touching or rubbing your nose	Doubt, lying
6	Resting your head in your hands	Boredom, tired
7	Tapping your fingers	Impatience
8	Biting your nails	Nervous, insecure
9	Playing with your hair	Insecure
10	Rubbing your eyes	Disbelief, doubt

#### **REFERENCE BOOKS:**

- 1. Bovee and Thill: Business Communication Today, McGraw-Hill, Second Edition
- 2. Guffey M. E.: Business Communication Process & Product, Thompson, South-Western
- 3. Level D.A: Managerial Communications, Business Publications, Plano, Texas
- 4. Pradhan and Pradhan: Business Communication, Himalayan Publishing House
- 5. Seely J, Oxford Writing and Speaking, Oxford
- 6. Raman and Singh: Business Communication, Oxford University Press, New Delhi
- 7. Courtland L Bovee, John V. Thill, & Mukesh Chaturvedi, Business Communication Today. Ninth Edition. New Delhi: Pearson.
- 8. Jerry C. Wofford, Edwin A. Gerloff and Robert C. Cummins, Organizational Communication The Keystone to Managerial Effectiveness, New York: McGraw-Hill.
- 9. Lesikar & Flatley., Basic Business Communication Skills for Empowering the Internet Generation. 9th Edition, McGraw-Hill.
- 10. Monippally, M. M., Business Communication Strategies, Mc Graw-Hill.
- 11.K.K. Ramachandran Lakshmi, Kartik, M. Krishna Kumar, Business Communication, MacMillan India Ltd., 2007.
- 12. Shirley Taylor, Communication for Business, Pearson Education.
- 13. Courtland L Bovee, John V. Thill, & Mukesh Chaturvedi, Business Communication Today. Ninth Edition. New Delhi: Pearson.
- 14. Herta A Murphy, Herbert W Hildebrandt, Jane P Thomas, Effective Business Communication, The McGraw-Hill Company, New Delhi.

# MASTER OF BUSINESS ADMINISTRATION (MBA) CHOICE BASED CREDIT SYSTEM (CBCS) W.E.F 2022-23

# 22MBA 108: MS EXCEL & ACCOUNTING TALLY

(0L + 4P + 0T)

Subject Code	22 MBA 105	IA Marks	30
No. of Lecture Hours/Week	00	End Exam Marks	70
Practical Hours/Week	04	Total Marks	100
Total Number of Hours per Semester (13 weeks/91 days)	52	Exam Hours	03

## **Course Objectives**

- To familiarize students with basic to intermediate skills for using Excel in the classroom vis-à-vis Business Applications,
- To improve students hands on experience on MS Excel in different versions of Microsoft OS.
- To predict the relationship between different variables (Predictive Analytics and Predictive Modeling)

#### **Course Outcomes**

#### By the end of the course, students will be able to

CO1: Identify to use different versions of MS Excel, the advanced data options available

CO2:Develop to enter financial data in Tally, and how to interpret the financial results obtained from Tally

#### UNIT-I

Introduction: Understanding Excel's Files, Ribbon and Shortcut – Create a workbook – Enter data in a Worksheet – Format a Worksheet, Format Numbers in a Worksheet – Create an Excel Table – Filter Data by Using an AutoFilter, Sort Data by using an AutoFilter – Essential Worksheet Operations: Using Help (F1), Key Board Shortcuts – Working with Cells and Ranges: Formatting Cells, Name Manager – Visualizing Data Using Conditional Formatting: Apply Conditional Formatting – Printing Your Work: Print a Worksheet, Using Print Preview & Other Utilities.

#### **UNIT-II**

Lab based Evaluation-1: Working with Dates and Times & Text: Working with Dates & Time, Creating Formulas that Manipulate Text – Upper, Proper, Lower, Concatenate, Text to Column– Creating Formulas That Look Up Values: VLookup, HLookup, Match & Index

#### **UNIT-III**

Lab based Evaluation-2: Creating Formulas for Financial Applications: Introduction to Formulas

e.g. PV, PMT, NPER, RATE, Creating Balance Sheet, Investment Calculations, Depreciation Calculations – Creating Charts and Graphics: Chart Your Data, Creating

Sparkline Graphics, Using Insert Tab Utilities – Using Custom Number Formats: Right Click, Format Cells Window– Using Data Tab and Data Validation: Getting external Data, Remove Duplicates, Apply Data Validation & using Utilities from Data Tab – Analyzing Data with the Analysis Tool Pak: ANOVA, Correlation, Covariance, Descriptive Statistics, Histogram, Random Number Generation, Rank and Percentile, Regression, t-Test, Z Test.

Computers and Accounting: Fundamentals of Computerized Accounting – Computerized Accounting Vs Manual Accounting – Features of Tally – Procedure for Creating a New Company – Directory Name / Mailing Name / Address / Groups Creation – Editing and Deleting Groups – Display of Predefined Vouchers – Voucher Creations and Alteration of Vouchers while or after Entering Transaction – Types of Vouchers – Payment Voucher – Receipt Voucher – Sales Voucher – Purchase Vouchers. UNIT-V

Accounting Tally: Ledger – Groups in Tally – Primary Groups, Sub-groups, Creation of Ledger - process of Creation of Ledger – Balance Sheet at the Gateway of Tally – Method of Showing Trading, Profit and Loss account and Balance Sheet Creation of Inventory Reports – Creation of Stock Categories – Stock Items – Stock Groups

#### **REFERENCE TEXT BOOKS:**

- 1. Tally Accounting software S. Palanivel Marghan Publications
- 2. Computer Applications in Business Dr. Rajkumar

## Learning Resources:

- Text Books Excel 2010 Bible [With CDROM]by John Walkenbach, John Wiley & Sons, 2010 Edition
- Reference Books Excel 2007 for Dummies by Greg HarveyNew Perspectives on Microsoft Off Excel 2007
- Supplementary Reading Material www.hrdiap.gov.in/Downloads/04.MS%20Excel.pdf www.stern.nyu.edu/~jsimonof/classes/1305/pdf/excelreg.pdf www.goodwin.edu/computer\_resources/pdfs/excel\_2010\_tutorial.pdf www.microagecs.com/apps/training/courseware/excel.pdf www.lfpl.org/jobshop/docs/Intermediate-Excel.pdf
- Websites http://office.microsoft.com/en-us/

http://office.microsoft.com/en-us/excel-help/excel-help-and-how-to-FX102693827.aspx http://office.microsoft.com/en-us/excel/

http://office.microsoft.com/en-us/excel-help/excel-functions-by-category-HP005204211.aspx http://www.baycongroup.com/el0.html

http://spreadsheets.about.com/od/tipsandfaqs/f/excel\_use.html

http://www.computerhope.com/shortcut/excel.html

#### **Reference Books:**

- 1. Shmueli, Patel and Bruce, Data Mining for Business Intelligence, Concepts, Techniques and Applications, Wiley.
- 2. Powell and Baker, Management Science: The Art of Modeling with Spreadsheets, Wiley.
- 3. Ledolter, Data Mining and Business Analytics with R, Wiley.
- 4. Danielle Stein Fairhurst, Using Excel for Business Analysis: A Guide to Financial Modeling Fundamentals + website, Wiley, 2013.
- 5. Winston Wayne L., Microsoft Excel 2013: Data Analysis and Business Modeling,
- 6. Microsoft Press, USA.
- 7. C R Kothari, Research Methodology, VishwaPrakashan, 2002.
- 8. Donald R. Cooper & Pamela s Schindler, Business Research Methods, 9/e, TMH /2007