MARIS STELLA COLLEGE (AUTONOMOUS), VIJAYAWADA
A College with Potential for Excellence
NAAC Accredited and ISO 9001:2015 Certified

FEEDBACK ANALYSIS REPORT: 2021-22

1. Feedback on Curriculum & Action Taken Report

Students' Feedback on Curriculum

Feedback was collected from the students of all four streams (Arts, Science, Commerce, BMS and BBA) regarding curriculum. A total of 514 responses were received, analysed and action was taken.

Suggestions and Action Taken Report:

| S. No.	Suggestions	Action Taken
1	Students provided suggestions on teaching-learning.	Based on feedback given by students, it was decided to make teaching-learning more experiential. All departments were asked to make necessary changes to their methods of teaching
2	Students suggested that they shouldbe imparted training on facing job interviews specifically for Campus Recruitment Drive	Mock Interview Sessions were conducted bythe Placement Cell and regular training was given to face interviews. All the final year students were given a 16-hour training program in 'Finance and Marketing' by the National Institution of Security Markets by Mr. Vijay Kumar, Corporate Trainer.
3	Exposure to the latest developments and advances should be known to the students	Experts were invited to share their knowledge with our faculty and students. Students interacted with the resource persons and were motivated to take up higher studies and apply for jobs which have a challenging future.
4	More field trips/industrial visits to get practical knowledge	Students were taken for educational tours department-wise though there were constraints that restricted the duration and frequency of the trips due to the pandemic.
5	Syllabus should be updated periodically to keep the students abreast with the latest trends in industry	Departments were asked to add more specialization courses which were the future ofthe industry.

6	More activities like hands-on workshops or training courses (certificate) of short duration to improve various skills	Departments are conducting various activities/ training programs/certificate courses on a regular basis to enhance the skills of the students.
7	The latest computer courses should be introduced as add on optional courses.	Department of Computer science wasinstructed to take suitable measures to run the latest courses.
8	More books, journals and reading material are needed in the library.	Although books and journals are available in abundant quantity in the library, recommendations for new books as per need are being sent to the Library Committee through the department head.

- Topics of contemporary relevance need to be incorporated into the various subjects of arts, sciences and commerce: this was discussed with members of the Board of Studies and changes were made to the curriculum.

- As per the feedback received from the students, remedial classes were started for slow learners to improve their performance.

- As per recommendation, educational and field trips were planned once a year. They could not be arranged in the past two years due to the pandemic.

- Tutorials aimed at Personality Development and Stress Management were planned as per the suggestion of the students.

- Faculty were asked to review the syllabus to make it on par with current global trends.

- Faculty were asked to recommend the latest edition of books in the syllabus.

- Faculty were asked to add more value-added courses after approval from the board of studies.

- Case study assignments are to be given to acquire problem-solving skills.

- Apart from regular teaching, social awareness and human values are to be imparted to students.
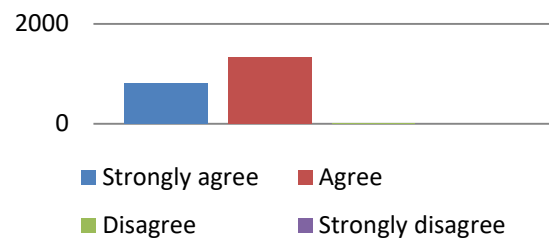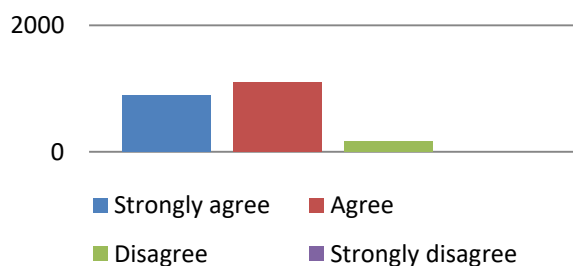
Faculty Feedback on Curriculum

Analysis :

## 1. Board of studies is taking care to ensure the relevance of the programmes offered.

- ■ Strongly agree
- ■ Agree
- ■ Disagree
- ■ Strongly disagree
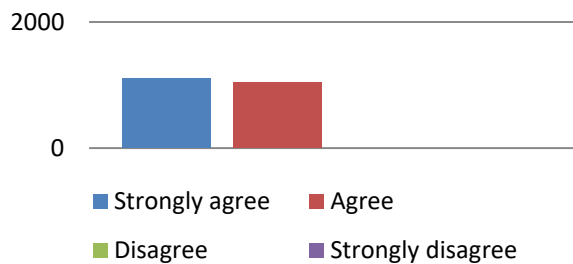
2. Employability is given weightage in curriculum design and development

- ■ Strongly agree
- ■ Agree
- ■ Disagree
- ■ Strongly disagree

3. I am given enough freedom to contribute my ideas on curriculum design and development

- ■ Strongly agree
- ■ Agree
- ■ Disagree
- ■ Strongly disagree

4. The system followed by the college for the design and development of curriculum is effective.

- ■ Strongly agree
- ■ Agree
- ■ Disagree
- ■ Strongly disagree
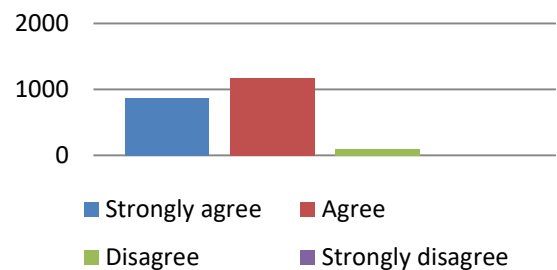
5. The curriculum has been updated from time to time

- ■ Strongly agree
- ■ Agree
- ■ Disagree
- ■ Strongly disagree
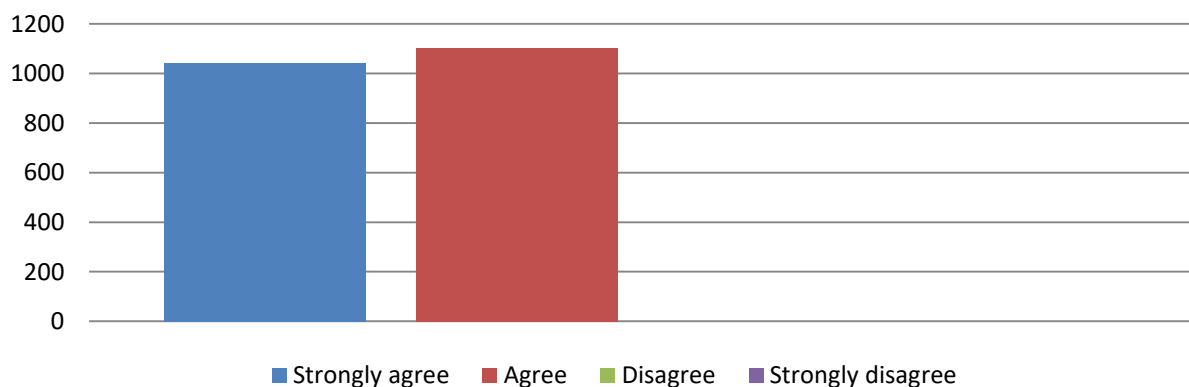
1. The admission process adopted by the College is effective.

2000

0

- Strongly agree
- Agree
- Disagree
- Strongly disagree
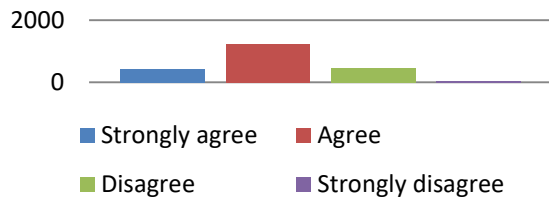
2. The College is able to attract meritorious students

1500

1000

500

0

- Strongly agree
- Agree
- Disagree
- Strongly disagree
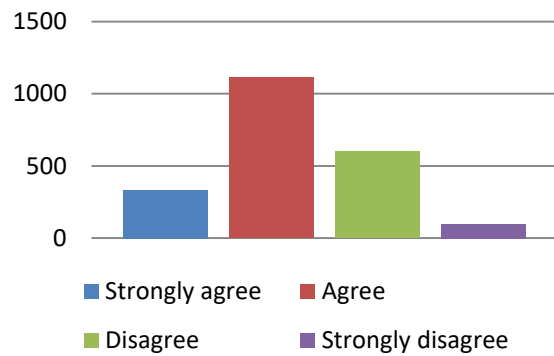
3. The faculty is updating their knowledge and skills.

1500

1000

500

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- Strongly agree
- Agree
- Disagree
- Strongly disagree
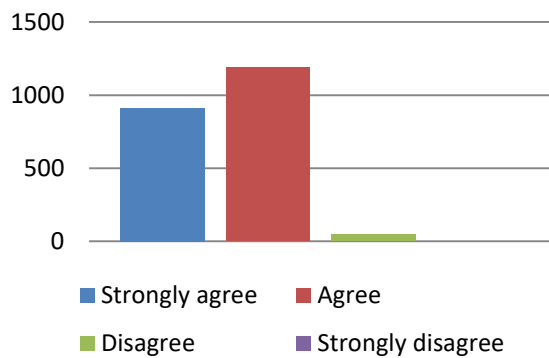
4. Student centered learning resources are available in the College

1500

1000

500

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- Strongly agree
- Agree
- Disagree
- Strongly disagree
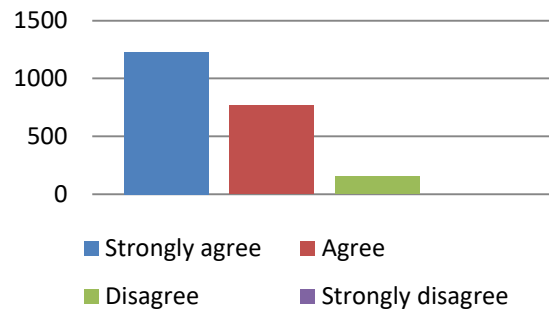
5. Availability of ICT facilities for teaching is good.

1500

1000

500

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- Strongly agree
- Agree
- Disagree
- Strongly disagree
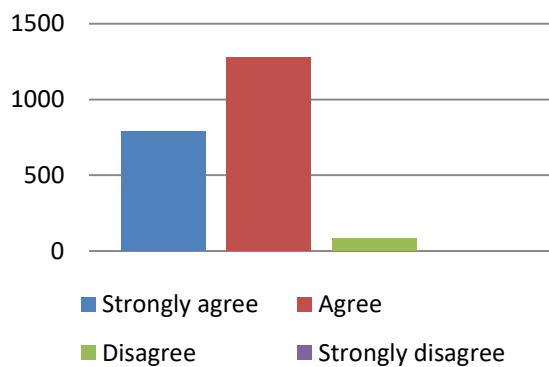
6. The library is utilized optimally by the faculty.

1500

1000

500

0

- Strongly agree
- Agree
- Disagree
- Strongly disagree
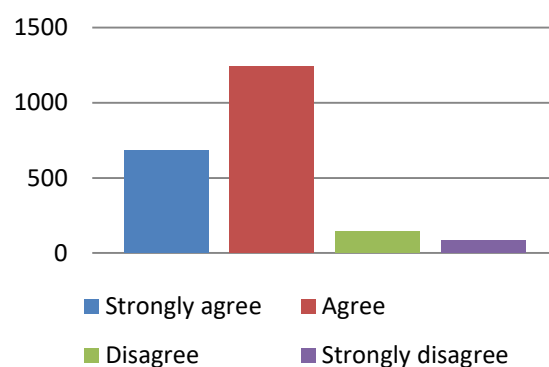
8. The library is managed effectively.

Legend: Strongly agree, Agree, Disagree, Strongly disagree
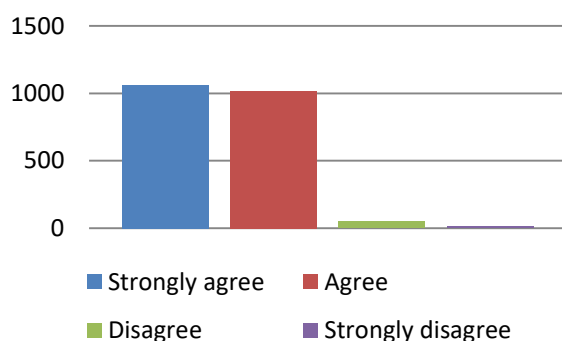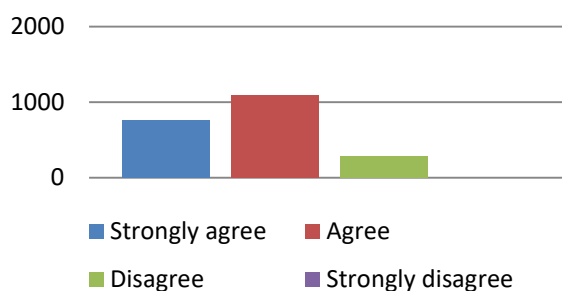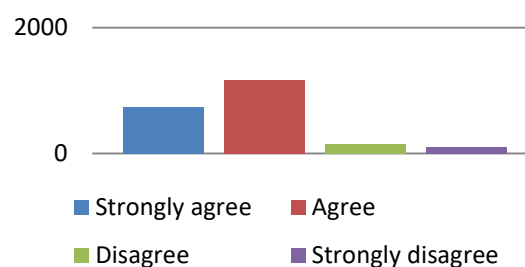
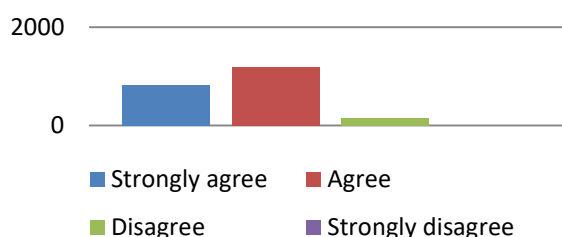## 9. The procedure followed for acquiring new books and journals ensures right titles and journals in the library.

Legend: Strongly agree, Agree, Disagree, Strongly disagree
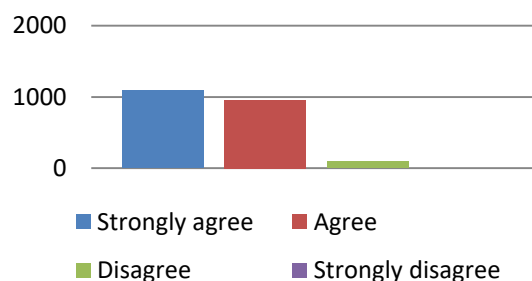
10. The teaching aids in the department are sufficient and up to date.

Legend: Strongly agree, Agree, Disagree, Strongly disagree

11. The teachers are encouraged to carry out research.

Legend: Strongly agree, Agree, Disagree, Strongly disagree

12. The teachers are encouraged to undertake extension service programmes.

Legend: Strongly agree, Agree, Disagree, Strongly disagree

13. The merit of the teachers is recognized.

13. The merit of the teachers is recognized.

Legend: Strongly agree, Agree, Disagree, Strongly disagree
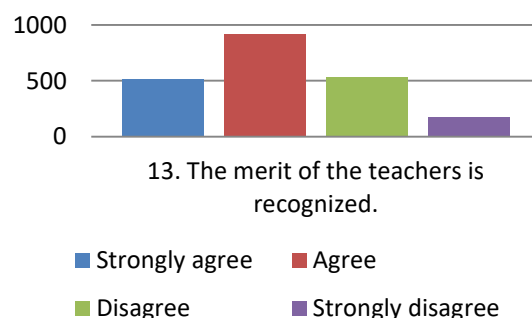
14. The examination system followed by the college is effective.

Legend: Strongly agree, Agree, Disagree, Strongly disagree
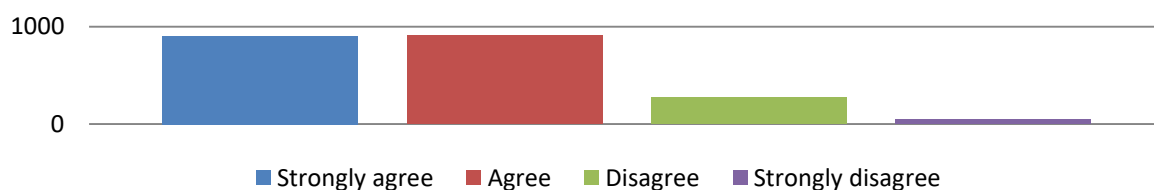
1. The class rooms and furniture available are adequate.

- Strongly agree
- Agree
- Disagree
- Strongly disagree
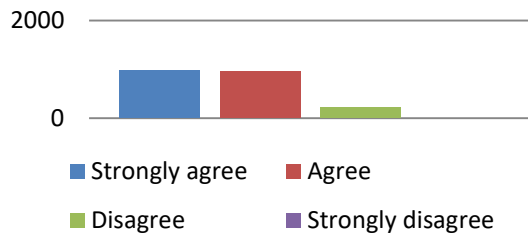
2. The toilets are sufficient for faculty.

- Strongly agree
- Agree
- Disagree
- Strongly disagree
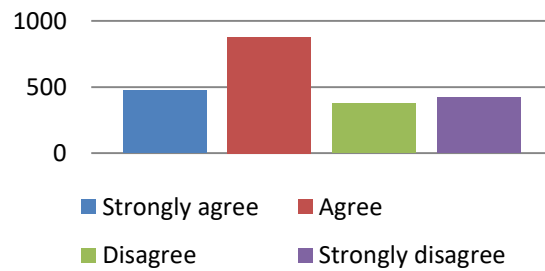
3. The buildings and furniture are well maintained.

- Strongly agree
- Agree
- Disagree
- Strongly disagree
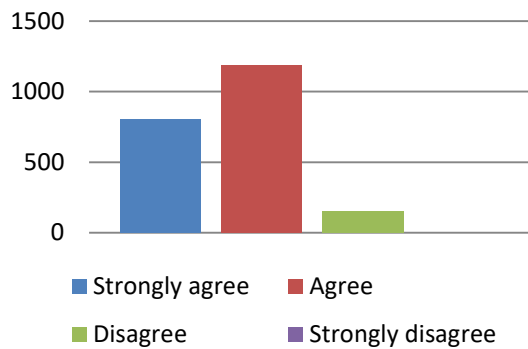
4. The labs are adequately equipped (wherever applicable).

- Strongly agree
- Agree
- Disagree
- Strongly disagree
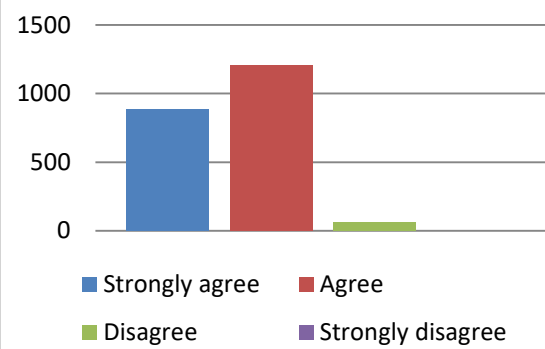
5. The infrastructure available in the department is optimally used.

- Strongly agree
- Agree
- Disagree
- Strongly disagree
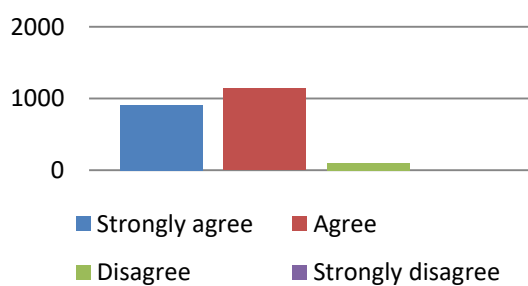
6. Parking facilities are available adequately.

- Strongly agree
- Agree
- Disagree
- Strongly disagree
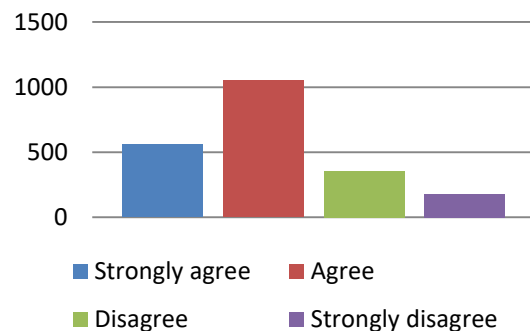
7. Water resources are adequately provided.

- Strongly agree
- Agree
- Disagree
- Strongly disagree
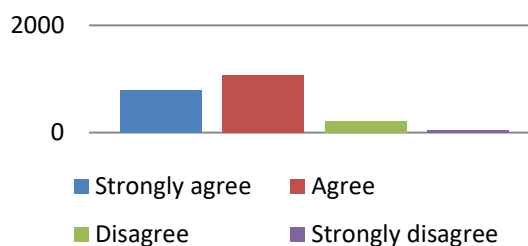
8. Safe drinking water is available.

- Strongly agree
- Agree
- Disagree
- Strongly disagree

9. Sports infrastructure is adequate.

Strongly agree: ~850
Agree: ~1200
Disagree: ~100

Legend: ■ Strongly agree ■ Agree ■ Disagree ■ Strongly disagree

10. Canteen facilities are good.

Strongly agree: ~225
Agree: ~930
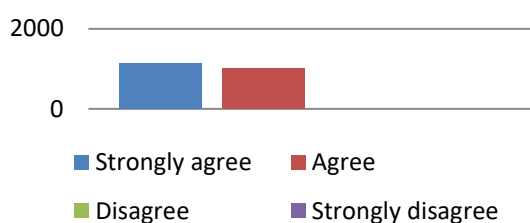Disagree: ~820
Strongly disagree: ~200

Legend: ■ Strongly agree ■ Agree ■ Disagree ■ Strongly disagree

11. Bank facilities are adequately provided.

Strongly agree: ~575
Agree: ~1400
Disagree: ~180

Legend: ■ Strongly agree ■ Agree ■ Disagree ■ Strongly disagree

12. Availability of internet is sufficient.

Strongly agree: ~625
Agree: ~1275
Disagree: ~150
Strongly disagree: ~125

Legend: ■ Strongly agree ■ Agree ■ Disagree ■ Strongly disagree

13. Availability of hostel for staff is good.

Strongly agree: ~650
Agree: ~1650
Disagree: ~60
Strongly disagree: ~50

Legend: ■ Strongly agree ■ Agree ■ Disagree ■ Strongly disagree

Online feedback was collected from faculty on the curriculum. A four-point scale feedback form on the curriculum was developed for the same.

Suggestions and Action Taken Report of the Faculty:
Suggestions:
- Conduct orientation on how to publish research papers and develop research facilities Offer incentives for publication.

- Required to attract meritorious students. Student strength has to be improved. Students should be tested during admission as many of them are not able to understand and write simple English.

- Fee payment must be allowed in instalments.

- Avoid changing formats related to mentoring, attendance etc. repeatedly.

- Need to develop staff friendly atmosphere in the college. Staff should have the freedom to express their opinions as well as their difficulties in the implementation of issues related to college.

- Remedial classes should be conducted only for those students who get below 60% marks.

- Need to delegate work depending on the capability of the individual.

Action taken Report
- Faculty development programmes are organised at regular intervals to develop research and quality in teaching/learning and mentoring.

- Students are tested before admitting them into various groups. Every faculty member needs to work hard to improve student strength.

- Formats for mentoring are finalized before sending them to faculty. Minor changes are made when necessary.

- Staff is allowed to express their views for the betterment of the college as and when required.

- Cleanliness and hygiene are taken care of in the classrooms, the canteen and washrooms.

- A gardener has been appointed to take care of the greenery.
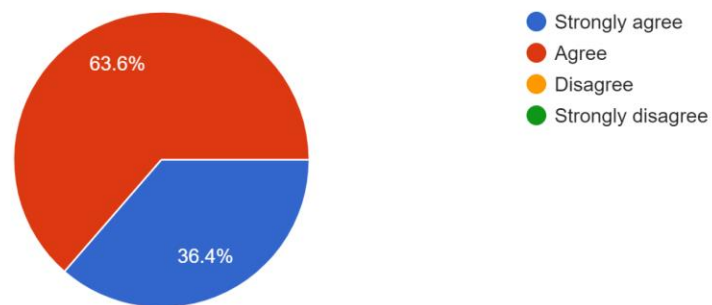
Employers Feedback on Curriculum

Analysis :

Are you aware of the curriculum of Maris Stella College, Vijayawada?
22 responses

- Yes
- No

100%
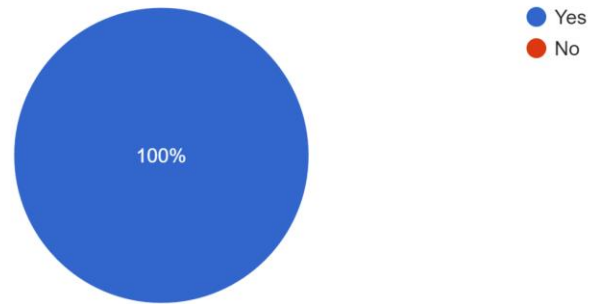
Does the curriculum meet the industry requirements?
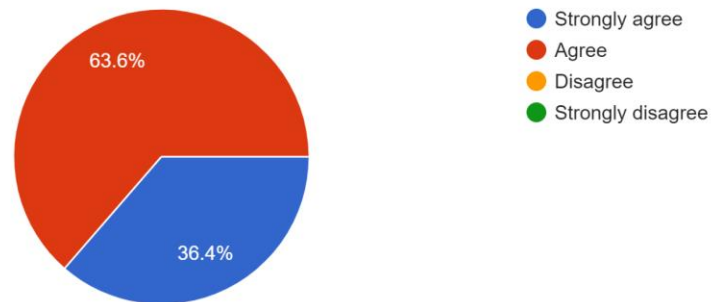22 responses

- Strongly agree
- Agree
- Disagree
- Strongly disagree

63.6%

36.4%

Does the curriculum impart communication skills to perform the current job?
22 responses

- Strongly agree
- Agree
- Disagree
- Strongly disagree

31.8%

68.2%
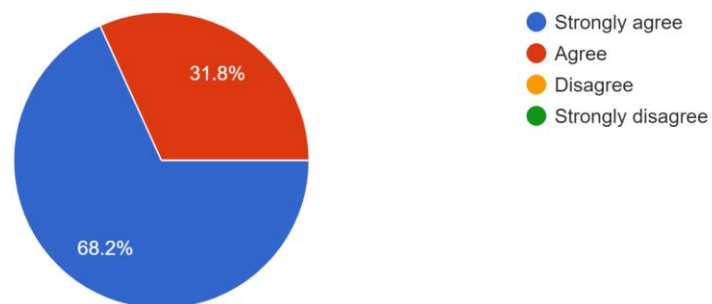
Does the curriculum impart technical skills?
22 responses

- Strongly agree
- Agree
- Disagree
- Strongly disagree

63.6%

36.4%

Does the curriculum impart leadership skills?
22 responses

- Strongly agree
- Agree
- Diasgree
- Strongly disagree

72.7%

27.3%
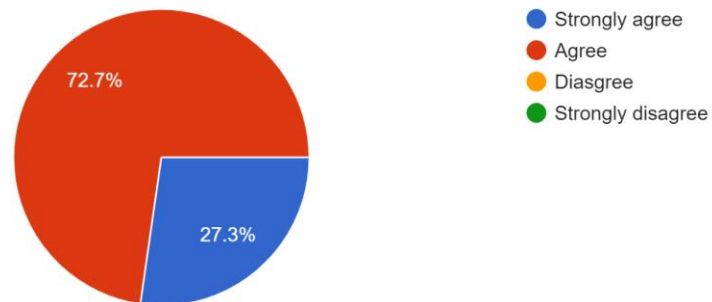
Are the skill based courses meeting the industry requirements?
22 responses

- Strongly agree
- Agree
- Disagree
- Strongly disagree

45.5%

54.5%
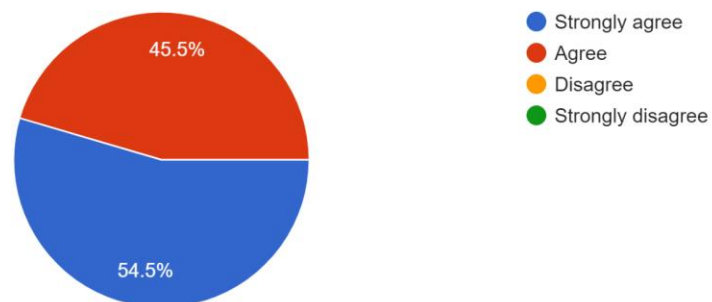
Do you feel the current curriculum is making the student employable?
22 responses

- Strongly agree
- Agree
- Disagree
- Strongly disagree

72.7%

27.3%
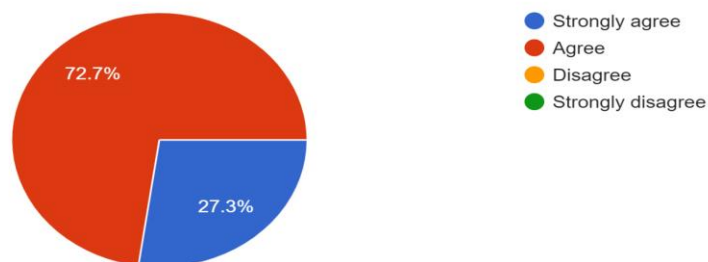
Employers' feedback was obtained from 8 companies on Google Form for aspects such as: general communication skills, practical solutions to workplace problems, working as part of the team, creative in response to workforce challenges, planning and organizing skills, self-motivation and taking the appropriate level of responsibility, open to new ideas and learning new techniques, using technology and work-force equipment, ability to contribute to the goal of the organization, technical knowledge or skills, ability to manage/ leadership qualities, being innovative and creative, relationship with seniors/ peers/ subordinates, involvement in social activities, ability to take up extra responsibility and obligation to work beyond schedule if required.

Action Taken Report

- The following action was taken on the suggestions made by different companies:
- Introduced certificate courses like Certificate Program in Banking, Finance and Insurance, English for Employability, Computer Skills, etc. for students to equip them for a professional life.
- Seminars and workshops were organized to familiarize students with the latest developments.
- Professionals from the field were invited to the campus for wider exposure.
- Career guidance sessions were held for final year UG students.
- Explored the possibilities for more campus recruitment opportunities with leading companies like WIPRO, TCS, ADP and news media firms.
- Widened the scope of the Placement Cell by asking students to submit official registration forms.
- Industrial visits/ field trips to be organised as soon as pandemic restrictions are eased.

Alumna Feedback on Curriculum

Maris Stella Alumnae Association (MSAA) took online feedback from the old students of the college in April, 2022 during the Star Meet. The alumnae were asked 20 questions about academics, extra-curricular activities, placements, career guidance, relevance of the subjects learnt, etc.

Suggestions:

The following suggestions were inferred from the analysis of alumnae feedback:

- Involvement of alumnae in college events to be improved
- Introduce relevant and skill-oriented certificate courses
- Need to improve rapport with faculty
- One more RO water plant needed.
- Online classes can be more effective
- More books and journals on current topics in the library
- Coaching for various competitive exams
- Skill oriented courses to be started for job-readiness.

Action Taken Report

The following action was taken on the feedback from the alumnae:

- Placement Cell to increase the number of organisations that comes for Campus Recruitment.
- Alumnae Association to conduct regular meetings and activities for the alumnae.
- The college to continue to invite alumnae to participate in activities and events as and when possible and call them as resource persons especially during the induction program for I UG students.
- Introduced the Skill Development courses and Life Skill courses as part of the curriculum apart from skill-based certificate courses.
- The college has installed a second RO water plant next to the admin. block.
- The college provides WI-FI connectivity on the campus for all the academic activities.
- The library collection is updated by purchasing new books and journals every year.