

**MARIS STELLA COLLEGE (AUTONOMOUS), VIJAYAWADA-8**  
**(Affiliated to Krishna University, Machilipatnam)**  
**SYLLABUS**

**Subject: Service Learning**

**Semester: III**

**Course Title: e-Literacy**

**Course Code: 22CERSLEL1**

**No. of Hours: 30**

**Credits: 1**

**Objectives**

- To apply academic skills and knowledge to address real-life needs in communities.
- To identify different issues related to the usage of technology.
- To enhance community engagement skills and data analysis skills.

**Course Outcomes**

**CO1:** Describe the concept of Service Learning and identify the needs of selected communities.

**CO2:** Resolve issues related to e-mail, e-payments and security.

**CO3:** Develop greater competence, flexibility and adaptability in working with the community and recognize suitable solutions for the future.

**Unit – I**

**(10 Hrs.)**

**Introduction:**

Service Learning - Meaning - Concept - Importance - Principles - Ethical concerns - Introduction of Selected Community - Need Identification.

**Activity**

1. Introduce the concept of Service Learning through a case study/ role play/ animation/graphical representation etc.
2. Need-based analysis in a selected community through observations.
3. Identify the target group.

## **Unit – II**

**(10 Hrs.)**

### **Digital Environment:**

**Internet Fundamentals**- Email creation, browsing, Usage, Security

**Online payments**- Unified Payments Interface (UPI)-Services-  
Limitations and threats.

### **Activity**

1. Discuss the issues in e-mail creation, e-payments and security.
2. Prepare a plan to analyse the issues.
3. Use different techniques to resolve the problems.

## **Unit – III**

**(10 Hrs.)**

### **Community Engagement & Analysis of Data:**

Identify suitable solutions - Engage with Community - Create  
awareness - Analysis of data.

### **Activity**

1. Analysis the data by using statistical tools.
2. Create awareness and analyse the problems.
3. Recommend and implement suitable solutions to the issues.
4. Generate a research report.